# **CareCredit®**

### With CareCredit . . .

- ✓ Start care immediately
- **✓** Pay over time with low monthly payments
- **✓** For yourself and your family
- **✓** Two Types of Promotional Plans Available:
  - No Interest if Paid within Promotional Period (minimum monthly payment required)\* Payment Plan (ask for more details)

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Low Interest Extended Pay Plan (for more time to pay) (See Initial Disclosure Statement for more details)

\*If you are approved as a CareCredit cardholder, you will pay no Finance Charges on the balance for promotional healthcare purchases if you pay at least the minimum monthly payment due on the promotional balance (and any other balance not exempt from monthly payments) each month when due <u>and</u> you pay the entire promotional amount by the promotional due date. If you do not make these payments when due, Finance Charges will be assessed on the promotional amount from the transaction date. As of November 7, 2007, the variable APR for purchases and cash advances is 22.23% and the variable delinquency APR is 28.24%. There is a \$1.50 Minimum Finance Charge. Not available in all offices. Please ask for availability. Subject to credit approval by GE Money Bank.

### **Step 1** Please follow these guidelines when completing your application:

1

Please have available, two forms of ID that can be verified: one primary ID and one secondary ID or two primary IDs. If using a co-applicant, the co-applicant must be present and also provide two forms of ID. Acceptable primary ID are State issued driver's license (preferred), government issued ID, Non Driver State issued ID, Passport, Military ID or Government issued Green/Resident Alien card. Acceptable secondary ID are Visa, MasterCard, American Express, Discover, department store or an oil company credit card with an expiration date.



Please include all forms of income from all full and part-time jobs, bonuses, commissions, and investments. You need only include child support, alimony, or separate maintenance income if you wish this income to be considered in your application.



Please note that you must reside in the United States and be 18 years or older to apply.

Step 2 Please complete the rest of the application on the reverse side



For Providers: (800) 859-9975 For Patients/Clients: (800) 365-8295

TOP SECTION FOR OFFICE USE ONLY

#### A credit service of GE Money Bank APPLICATION AND INITIAL CARDHOLDER DISCLOSURE

Submit by INTERNET: CARECREDIT.COM

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*If the above address is a Po	O Box, you <b>must</b> provide a street address for yours	elf or a contact person.	□ Yo	ur Address'	?	□ C	ontact Pe	erson?			(	)	
Contact Person Name	Street Address (Street Name	and Number)						City			State		Zip
Housing Information	Nearest Relatives Phone No.	Monthly Net Income From All Sources  Alimony, child support or separate maintenance income need not be disclosed unless relied upon											
□OWN □ RENT □OTHER	( )	income need not be disclosed unless relied upon for credit.											
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E-Mail Address (optional)  By providing an e-mail address, I consent to receive e-mail confirmation of my Application,communications about my Account and periodic offers and updates from GE Money Bank and CareCredit LLC.													

#### 3. APPLICANT and CO-APPLICANT: We need your signature(s) below

I am providing the information in this application to GE Money Bank ("GEMB"), to CareCredit LLC, to participating professionals ("Participating Professionals") that accept the CareCredit Card ("Card") and to program sponsors, and asking GEMB to issue me a Card. By applying for this account, I authorize and agree that:

- · GEMB may furnish this and other information about me (even if my application is denied) and my account to CareCredit LLC and to Participating Professionals and program sponsors (and their respective affiliates) to create and update their records, and to provide me with service and special offers.
- GEMB may make inquiries it considers necessary (including requesting reports from consumer reporting agencies and other sources) in evaluating my application, and for purposes of reviewing, maintaining or collecting my account.
- If my application is approved, the CareCredit Card Agreement ("Agreement") will be sent to me and will govern my account.
   Among other things, the Agreement: (1) INCLUDES AN ARBITRATION PROVISION THAT MAY LIMIT MY RIGHTS UNLESS I REJECT THAT PROVISION UNDER THE AGREEMENT'S INSTRUCTIONS; and (2) makes each applicant responsible for paying the entire amount of credit extended; and (3) grants GEMB a security interest in the goods purchased on the account as permitted by law.

  GEMB may contact me about my account as described in the Agreement, including using any contact information I provide.
- · This application and the Agreement are governed by federal law and Utah law (to the extent that state law applies).

Federal law requires us to obtain, verify and record information that identifies you when you open an account. We will use your name, address, date of birth, and other information for this purpose.

If I have been pre-approved, I request that you open the type of account for which I was pre-approved. I have read the Prescreen Disclosure and Key Credit Terms on the next page and have been provided my credit line applicable to the account. We reserve the right to refuse to open an account in your name if we determine that you no longer meet our credit criteria.

Signature of Applicant X		Signature of Co-Applicant (If Applicable)	X						
(Please Do Not Print)	Date	(Please Do Not Print)	Date						

No Interest if Paid within Promotional Period and Extended Payment Plans are available. Minimum Monthly Payments are required. See your CareCredit Provider for availability. See below for details.

#### **Promotional Plans**

No Interest Payment Plan † (If paid in full by required due date)

## Extended Payment Plan †† 11.90% APR

## THE KEY CREDIT TERMS OF THE CARECREDIT CREDIT CARD AGREEMENT ARE AS FOLLOWS:

Annual Percentage Rate (APR) for Purchases and Cash Advances

**22.23%** (variable) \*

Delinquency Rate APR \*\*

28.24% (variable)

#### Variable Rate Information

The APR may vary. The Purchase Standard Rate and Cash Standard Rate APRs will equal the prime rate plus 14.73%, but in no event will be less than 21.98%. The Delinquency Rate APR for Purchases and Cash Advances will equal the prime rate plus 20.74%, but in no event will be less than 26.99%. The "prime rate" for a billing period is the highest bank prime loan rate, as published in the Money Rates section of The Wall Street Journal, on the 5th business day before the first day of that billing period.

#### **Grace Period for Repayment of the Balance for Purchases**

25 days if no previous balance and full payment is made; otherwise none.

#### Method of Computing the Balance for Purchases

One Cycle Average Daily Balance (including new Purchases)

#### **Minimum Finance Charge**

\$1.50

**Late Payment Fee:** \$15 if the Balance is \$0 - \$99.99; \$29 if the Balance is \$100.00 - \$499.99; and \$39 if the Balance is \$500 or more. (Balance is Account balance on date fee is applied.)

Overlimit Fee: \$30

Returned Check Fee: \$30

Transaction Fee for Cash Advances: 4% of the amount of each cash

advance, but not less than \$5.

**Transaction Fee for Balance Transfers:** 4% of the amount of each balance transfer, but not less than \$5.

- \* If your No Interest Payment Plan is paid in full by the required due date, you will have paid no interest on your No Interest Promotional Purchase. However, if you do not pay the full promotional balance by the required due date, interest that has accrued from the date of purchase will be added to your Account.
- \*\* If you do not make your required Minimum Payment by the Payment Due Date, you make a payment that is not honored by your bank or you exceed your credit limit, the Delinquency Rate, or at our discretion a lower rate (rather than the Standard Rate), may apply to all existing balances on your Account and all new transactions beginning with the first day of the billing period in which your missed or returned payment was due or in which you exceeded your credit limit.

The information about the costs of the Account described herein is accurate as of 11/07/07. This information may have changed after that date. To find out what may have changed, write us at GEMB, P.O. Box 981439, El Paso, TX 79998-1439. We may, at any time and for any reason, change, add or delete provisions of the governing credit card agreement, including increasing rates or fees. These changes may affect existing balances as well as future transactions. We will send you notice of any change as required by applicable law.

All accounts are owned and credit is extended by GE Money Bank, Salt Lake City, Utah. You acknowledge that all information about you shown on the Application and Initial Cardholder Disclosure or acceptance certificate is true, and that no agreement exist between you and us until we approve and accept the application or certificate in our offices in Utah. You agree that the use of your card will be governed by federal and applicable Utah law, and you agree to be bound by the terms of the CareCredit Credit Card Agreement which will be sent to you with your card, as they may be revised from time to time. Married applicants may apply for a separate account. Service (finance) charges will be imposed on the outstanding balances from month to month in amounts or at rates not in excess of those permitted by law. You may pay your total unpaid balance at any time. If applicable, as permitted by law, we take a security interest in purchases made on your Account. Except where prohibited, the terms of the CareCredit Credit Card Agreement provide for the daily compounding of finance charges.

You give us and any holder of your Account permission to request a consumer report from a consumer reporting agency in considering your application or acceptance certificate and subsequently for the purpose of any update, renewal, or extension of credit or for reviewing or collecting the Account. Upon your request, we will inform you of the name and address of each consumer reporting agency from which we obtained a consumer report, if any, relating to you.

Please read the following disclosure if you have received a pre-approval for a credit card

You can choose to stop receiving "prescreened" offers of credit from this and other companies by calling toll-free
1-888-567-8688. See PRESCREEN & OPT-OUT NOTICE on next page for more information about prescreened offers.

Additional Disclosure - Standard terms apply to non-promo purchases, optional charges & existing accounts. Subject to approval be GE Money Bank.

<sup>†</sup> No Interest if Paid within Promotional Period Payment Plan - Valid on purchases made on a CareCredit account. A \$300 Minimum Purchase amount is required for Plans longer than 3 months. Under the promotion, no finance charges will be assessed on the promotional Purchase as long as: (1) pay the promo Purchase amount in full within the promotional period as reflected on your sales slip and (2) pay, when due, the Minimum Payment on the Account, which includes a required Minimum Payment on promo Purchase. If you fail to satisfy either of the above conditions, or account balance exceeds credit limit, all special promo terms may be terminated and finance charges may be assessed on the promo Purchase amount from the date of the Purchase. Payments over the minimum will usually be applied to those promo balances before non-promo and other balances. If you have a non-promo balance, this may reduce the benefit from the promo. If you want to change this allocation, please call Customer Service.

<sup>††</sup> Extended Payment Plan (24 Months, 36 Months, 48 Months or 60 Months Fixed Payment 11.90% APR) - Vaid on purchases of \$1,000 or more made on aCareCredit account. Fixed Minimum Payments equal to 4.7027% for 24 months, 3.3167% for 36 months, 2.6285% for 48 months, or 2.2194% for 60 months of the promotional Purchase amount will be required each month until the promotional Purchase is paid in full, in addition to any other required Minimum Payment. FINANCE CHARGES will be applied to promo balance at the fixed daily periodic rate of .03260% (ANNUAL PERCENTAGE RATE 11.90%) until promo balance is paid in full. If Minimum Payments on Account are not paid when due, or account balance exceeds credit limit, all special promo terms may be terminated.

PRESCREEN & OPT-OUT NOTICE: This "prescreen" offer of credit is based on information in your credit report indicating that you meet certain criteria. This offer is not guaranteed if you do not meet our criteria. If you do not want to receive prescreened offers of credit from this and other companies, call the consumer reporting agencies toll-free, at 1-888-567-8688, or write to: Trans Union , Attn: Marketing Opt Out, P.O. Box 505, Woodlyn, PA 19094-0505; Equifax Options, P.O. Box 740123, Atlanta, GA 30374-0123; or Experian Opt-Out, P.O. Box 919, Allen, TX 75013.

Notice to Married Wisconsin Residents: No provision of a marital property agreement, a unilateral statement under Sec. 766.59, Wis. Stats., or a court decree under Sec. 766.70, Wis. Stats., adversely affects the interest of the creditor unless the creditor prior to the time credit is granted, is furnished a copy of the agreement, statement or decree or has actual knowledge of the adverse provision when the obligation to the creditor is incurred. We are required to notify spouses of married Wisconsin residents who apply for an individual account regardless of whether the spouse may use the card.

#### INITIAL DISCLOSURE STATEMENT

You need not accept this credit card account or pay any fee disclosed unless you use the account.

The following is an initial disclosure statement. If you are approved for a CareCredit credit card, a complete credit card agreement ("Agreement") governing your CareCredit credit card account ("Account") will be sent to you along with your credit card. The CareCredit credit card is issued by GE Money Bank ("Bank"). In this disclosure statement, "we", "us", and "our" means the Bank; "you" and "you" means all persons who we approve to use the Account; and "Card" means your CareCredit credit card. You may use your Account (i) to purchase goods and services ("Purchases"), (ii) to obtain cash advances ("Cash Advances") by writing convenience checks ("Convenience Checks") we may provide to you from time to time or by other means we may make available, or (iii) to transfer balances from other credit card accounts to this Account ("Balance Transfers") by means (including balance transfer checks) we may make available from time to time, in each case up to any credit limit we may establish for your Account ("Credit Limit"). Except as otherwise provided in this Agreement or in any applicable offer, Balance Transfers will be treated as Purchases. You may not initiate Balance Transfers to this Account from other accounts with us or any of our affiliates. We may limit your Cash Advances to a portion of your Credit Limit (your "Cash Limit") and if we do so, you agree not to take Cash Advances in excess of your Cash Limit. We may decline to authorize any Purchase, Balance Transfer or Cash Advance or change your Credit Limit at any time. You may use your Account only for personal, family or household purposes.

#### PERIODIC FINANCE CHARGES.

- A. We calculate the periodic Finance Charge separately for Purchases and Cash Advances. The Annual Percentage Rate may sometimes be referred to as "APR". For each billing period in which a periodic Finance Charge is imposed, the amount of the Finance Charge is the total of the amount of the periodic Finance Charge calculated during that billing period. The periodic Finance Charge for each billing period is calculated by applying the applicable daily periodic rate ("Periodic Rate") in effect during that billing period to the balance subject to periodic Finance Charges for each day in the billing period, and adding together all of those daily Finance Charge amounts. A minimum FINANCE CHARGE of up to \$1.50 will be imposed for each billing period in which your Account is subject to a Finance Charge.
- B. The periodic Finance Charges will be determined separately for charges incurred under any Special Payment Plan in accordance with the terms established for such Special Payment Plan. You understand and acknowledge that this Account provides for the daily compounding of periodic Finance Charges.

#### PERIODIC RATES

A. The Periodic Rate for your Purchase Balance is the Purchase Standard Rate, unless the Delinquency Rate applies as described below. The Purchase Standard Rate for a billing period is the greater of (i) the Prime Rate plus 14.73%, times 1/365, or (ii) .06021% (ANNUAL PERCENTAGE RATE 21.98%). The "Prime Rate" for a billing period is the highest bank prime loan rate, as published in the Money Rates section of The Wall Street Journal, on the fifth business day before the first day of that billing period. As of November 7, 2007, the Purchase Standard Rate was .06090% (ANNUAL PERCENTAGE RATE 22.23%).

- B. The Periodic Rate for your Cash Advance Balance is the Cash Standard Rate, unless the Delinquency Rate applies as described below. The Cash Standard Rate for a billing period is the greater of (i) the Prime Rate plus 14.73%, times 1/365, or (ii) .06021% (ANNUAL PERCENTAGE RATE 21.98%). As of November 7, 2007, the Cash Standard Rate was .06090% (ANNUAL PERCENTAGE RATE 22.23%).
- C. The Periodic Rates and corresponding APRs for all Account balances (including any promotional rates) may be increased if you fail to make a required Minimum Payment by the Payment Due Date, you make a payment to us that is not honored by your bank or you exceed your Credit Limit. If we increase your Periodic Rates, the new Periodic Rates will be equal to the Delinquency Rate, or at our discretion a lower rate. Our decision may be based on factors such as the timing or seriousness of any default, your payment and purchase history and other performance on this Account. The increased Periodic Rates will apply to your existing balances and future transactions and will take effect as of the first day of the billing period in which your missed or returned payment was due or in which you exceeded your Credit Limit. We also may change rates or other terms as provided in the Termination/Change In Terms section of the Agreement (summarized be low). The Delinquency Rate for a billing period is the greater of (i) the Prime Rate plu s 20.74%, times 1/365, or (ii) .07394% (ANNUAL PERCENTAGE RATE 26.99%). As of November 7, 2007, the Delinquency Rate was .07736% (ANNUAL PERCENTAGE RATE 28.24%).
- D. The Periodic Rates and Corresponding APRs may vary. If the Prime Rate increases, the Periodic Rates and corresponding APRs may increase and, as a result, the periodic Finance Charge, Minimum Payment and number of payments also may increase. Any change in the Periodic Rates will apply to your entire Account balance (unless otherwise specified in any applicable Special Payment Plan). A change in the Prime Rate will take effect on the first day of the billing period that commences after the change. We may select a new interest rate index if the Prime Rate is not available.

**BALANCE SUBJECT TO PERIODIC FINANCE CHARGES.** The balance subject to a periodic Finance Charge is calculated separately for Purchases and Cash Advances.

- A. The Purchase Balance subject to a periodic Finance Charge is the Purchase Daily Balance of the Account. To determine the Purchase Daily Balance, we take the prior day's Purchase Balance of your Account, which includes unpaid periodic Finance Charges on your Purchase Balance, and add any new Purchases, including any Balance Transfers that are treated as Purchases, and other debits charged to your Account that day, and subtract any payments and other credits applied to your Purchase Balance that day. Each day we also add any periodic Finance Charges on your Purchase Balance and other Finance Charges and fees (other than Transaction Fees for Cash Advances), including any debt cancellation fees, assessed that day on your Account. This gives us the Purchase Daily Balance of the Account. Any Purchase Daily Balance of less than zero will be treated as zero.
- B. The Cash Advance Balance subject to a periodic Finance Charge is the Cash Advance Daily Balance of the Account. To determine the Cash Advance Daily Balance, we take the prior day's Cash Advance Balance of your Account, which includes any unpaid periodic Finance Charges on your Cash Advance Balance, and add any new Cash Advances, including any Balance Transfers that are treated as Cash Advances, Transaction Fees for Cash Advances and periodic Finance Charges on your Cash Advance Balance for that day and subtract payments and other credits applied to your Cash Advance Balance that day. This gives us the Cash Advance Daily Balance of the Account. Any Cash Advance Daily Balance of less than zero will be treated as zero.

WHEN PERIODIC FINANCE CHARGES BEGIN TO ACCRUE. Purchases and Cash Advances begin to accrue periodic Finance Charges from the date of the transaction (or, at our option, from the date they are posted to your Account) and continue to accrue Finance Charges until the charge is paid in full. However, you can avoid periodic Finance Charges on new Purchases if for each billing period you pay your New Balance, including any Cash Advance balance and any balance of Purchases made under any Special Payment Plan, in full on or before the Payment Due Date for such billing period. There is no period within which you can avoid periodic Finance Charges on Cash Advances or Transaction Fees for Cash Advances.

PAYMENTS. You must pay at least the Minimum Payment on your Statement by the Payment Due Date shown on the Statement. You may pay more than the Minimum Payment at any time. If you have a balance subject to Finance Charges, earlier payment may reduce the amount of Finance Charges you will pay. Any time the APR applicable to your Account is 24.0% or less, your Minimum Payment initially will be (i) the greater of \$15 or 3% of your New Balance (excluding any balance attributable to any Special Payment Plan that involves delayed or special payments), rounded to the next highest dollar, plus (ii) any past due amounts, plus (iii) any payment due under any Special Payment Plan. Any time the APR applicable to your Account is greater than 24.0%, your Minimum Payment initially will be (i) the greater of \$15 or 3.5% of your New Balance (excluding any balance attributable to any Special Payment Plan that involves delayed or special payments) rounded to the next highest dollar, plus (ii) any past due amounts, plus (iii)

any payment due under any Special Payment Plan. However, if your payments are not sufficient to pay the Finance Charges on your Account each month, plus 1% of your New Balance each month, plus any Late Payment Fee and/or Over Limit Fee within four months after it is assessed, your Minimum Payment will be changed to the greater of the Minimum Payment calculation stated above, or the sum of 1% of your New Balance plus Finance Charges, Late Payment Fees and Over Limit Fees billed on your Statement. In each case, your Minimum Payment also will include any past due amounts and any payment due under any Special Payment Plan. The Minimum Payment will be the New Balance is less than \$15. You agree that, if allowed, any payments on your Account delivered to a Participating Professional are handled by such Participating Professional as a convenience for you and are not received or accepted by us until physically delivered to us. We reserve the right to select the method by which payments and credits are allocated to your Account in our sole discretion. The payment allocation method that we use may result in higher Finance Charges on your Account, depending on the types of transactions you make (such as promotional or non-promotional Purchases), and the timing and amount of your payments. For example, on promotions requiring a Minimum Payment, payments over the minimum will usually be applied to those promotional balances before non-promotional and other balances. If you have a non-promotional balance, this may reduce the benefit from the promotion. If you want to change this allocation, please call customer service at 1-866-893-7864.

#### FEES. You agree to pay the following fees.

- A. A Late Payment Fee, if we have not received your Minimum Payment by the Payment Due Date shown on your Statement. The amount of the Late Payment Fee will be based on your Account balance on the date the Late Payment Fee is applied to your Account The Late Payment Fee will be \$15 for a balance of \$99.99 or less; \$29 for a balance of \$100.00 to \$499.99; and \$39 for a balance of \$500.00 or more.
- B. A Returned Check Fee of \$30 if any check or other instrument sent to us, or any electronic payment authorization you provide us in payment on your Account, is not honored upon first presentment, even if the check, instrument or electronic authorization is later honored.
- C. An Over Limit Fee of \$30 for each billing period in which your New Balance as shown on your Statement exceeds your Credit Limit. We may assess an Over Limit Fee even if we authorize the transactions on your Account that caused you to exceed your Credit Limit or if you exceed your Credit Limit as a result of unpaid Finance Charges, the billing of deferred accrued Finance Charges or other fees.
- D. A Transaction Fee for each Cash Advance that posts to your Account, including any Balance Transfer treated as a Cash Advance. This fee will be a **FINANCE CHARGE** equal to 4% of the amount of the Cash Advance, with a minimum of \$5.
- E. A Returned Loan Check Fee of \$30 in the event any Convenience Check on your Account is not honored by us because (i) the portion of your Credit Limit available for Convenience Checks is insufficient to cover the amount of the Convenience Check, (ii) you have filed a petition in bankruptcy, (iii) the Convenience Check has expired, or (iv) your Account
- F. A Stop Payment Fee of \$30 if we stop payment on any Convenience Check at your request.
- G. A Transaction Fee for each Balance Transfer treated as a Purchase that posts to your Account. This fee will be a FINANCE CHARGE equal to 4% of the amount of the Balance Transfer, with a minimum of \$5.

SECURITY INTEREST. You grant us a purchase money security interest in each item of merchandise purchased on your Account to secure its unpaid purchase price until such merchandise is paid in full. Solely for the purpose of determining the extent of our purchase money security interest in each such item of merchandise, your payments will be allocated first to Finance Charges on the Account, and then to pay off each Purchase on the Account in the order in which the Purchase was made (if more than one item was purchased on the same day, your payments will be allocated to pay off the lowest priced item first). If you made a Purchase pursuant to a credit promotion, the balance with respect to the promotional Purchase may be shown on Statements during the promotional period and may reflect a different payment allocation method. In no event will we assert a security interest in the promotional Purchase for an amount greater than the lowest balance shown on a Statement for that promotional Purchase. We agree that no security interest is or will be retained or acquired under this Agreement in any real property which is used or is expected to be used as your dwelling. Should we feel it is necessary, you authorize us to sign and file financing statements regarding any Vehicle purchased. SECURITY INTEREST. You grant us a purchase money security interest in each

If the item of merchandise purchased is a Vehicle (including the vehicle, parts and accessories) and if you default under this Agreement we may, as permitted by applicable law, repossess the Vehicle and any personal property of yours in or attached to the Vehicle that is not subject to our security interest may be held by us without liability. Unless you make written demand on us for the return of such personal property within 10 days (or any longer period required by applicable law) of repossession, you will lose any right to reclaim it from us, except as applicable law otherwise provides. After we repossess the Vehicle, it may be sold at public

or private sale, as provided for by applicable law, and the proceeds received from the sale will be applied to your balance after deducting expenses allowed by law. We will pay you any surplus resulting from a resale of the repossessed Vehicle, and you will pay us any deficiency when and as permitted by applicable law.

For some individual Purchases under your Account, we may require you to maintain property/casualty insurance on the Purchase as a condition of granting you credit. You will be informed of any property/casualty insurance requirement at the time you make the Purchase.

**CHANGE IN TERMS.** We may, at any time and subject to applicable law, change, add or delete provisions of the Agreement ("Terms Change") or terminate your Account. Unless prohibited by applicable law, we may apply any Terms Change to any outstanding or future balances of your Account.

**ARBITRATION.** The Agreement contains an arbitration provision that may substantially limit your rights in the event of a dispute, including your right to litigate in court or have a jury frial, discovery and appeal rights, and the right to participate as a representative or member of a class action. You have a right to reject the arbitration provision, by following the instructions in the arbitration provision. If you reject arbitration, it will have no effect on any other terms of the Agreement

Notice: The following is important information regarding your right to dispute billing

#### YOUR BILLING RIGHTS - KEEP THIS NOTICE FOR FUTURE USE

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

Notify Us in Case of Errors or Questions About Your Bill

Notify Us in Case of Errors or Questions About Your Bill if you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet at the address shown on your Statement under billing inquiries. Write to us as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and Account number. The dollar amount of the suspected error. Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure

## Your Rights and Our Responsibilities After We Receive Your Written

We must acknowledge your letter within 30 days, unless we have corrected the error by then. Within 90 days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply any unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten days telling us that you still refuse to pay, we must tell anyone we report you to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50 of the questioned amount, even if your bill was correct.

Special Rule for Credit Card Purchases

If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. There are two limitations on this

- (a)You must have made the purchase in your home state or, if not within your home state, within 100 miles of your current mailing
- (b) The purchase price must have been more than \$50.

These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.

## **Important Information for Approved Cardholders**

If you are approved for CareCredit®, please note your 16-digit account number and credit limit.

Account Number: **Credit Limit:** Date: \_\_\_\_\_



Your CareCredit Card: Should arrive within 14 days. You can use your account before your card arrives with your account number and your ID.

CareCredit Cardholder Inquiry Center (866) 893-7864

#### **PRIVACY POLICY**

This Privacy Policy describes our information collection and sharing practices. Please read it carefully and retain with your records for this Account. This Policy applies only to current and former customers and applicants in their relationships with us relating to this consumer credit Account of GE Money Bank ("GEMB." "we", "us" or "our"). In this policy, the term "Provider" refers to both CareCredit LLC and each participating professional that accepts the CareCredit card.

Information We Collect – We collect personally identifiable information about you (such as your address, phone number, social security number, mother's maiden name and transaction information about items purchased, payments and payment method), for identification, account management, servicing and marketing purposes. We obtain information about you directly from you (such as on application forms), through your use of our products and services, and in some cases, from third parties (such as credit bureaus and demographic firms). Occasionally, we may also collect information about you online using "cookies" (small pieces of data stored by your Internet browser on your computer) or other technology that may be used to remember passwords for you, to track your website usage with us, and to provide you with customized content, among other things.

**Information We Share with Others** – We may use and share all of the information we collect, subject to applicable law, with the following (these examples are not intended to be all-inclusive):

- Provider and its affiliates and program sponsors (as applicable), for use in connection with this CareCredit consumer credit program and as otherwise permitted by law. They may use this information to update their records, to provide you with notices of special promotions and other tailored offerings, to answer questions about this Account and perform other CareCredit program functions or for other purposes permitted by law. They may use their affiliates, licensees, sponsors or third-party service providers (such as modeling and database companies) to assist them in any of these activities.
- Service Providers and program sponsors (including our affiliates), to assist us in servicing Accounts, like preparing billing statements and promotional materials, and responding to customer inquiries. We also may use marketing firms, such as modeling companies, to assist us in our own marketing efforts.
- Financial Institutions with whom we jointly offer financial products, such as loan products or credit insurance. If your billing address is in Vermont, this information will be limited to your name and contact information, and transaction and experience information on this Account.
- GEMB's affiliates, who are other companies in the General Electric Company corporate family ("GEMB Affiliates") for servicing or marketing purposes, subject to your right to opt out of sharing of credit eligibility information, such as certain information from credit bureaus and your application, as provided in the *It's Your Choice* section below. Subject to your right to opt out, GEMB Affiliates also may use information from us concerning your credit eligibility, and your transactions and experience with us, to send you marketing solicitations about products and services.
- Third Parties, who are interested in offering special products or services to you, subject to your right to opt out as provided in the It's Your Choice section below. For example, we disclose information, either directly or through Provider, its affiliates and program sponsors, (as applicable) to financial services providers offering products such as insurance, mortgages or loans, and non-financial companies offering consumer products and services. We may disclose name, address and telephone numbers, as well as Account purchase and performance history.
- Others: We report Account information, such as credit limit, balances and payment information, to credit bureaus. In addition, we may buy and sell assets, lines of business and/or Accounts. When this occurs, customer information generally is disclosed to bidders and is one of the transferred business assets. We also disclose information about you to third parties in certain other circumstances as permitted by law. ances, as permitted by law

It's Your Choice – You have the right to opt out of our sharing of informa-tion with certain third parties, as described below. To opt out please call us toll-free at 1-877-905-2097, or write to us at P.O. Box 981439, El Paso, TX 79998-1439. If you have previously informed us of your preference, you do not need to do so again.

If you opt out, you will be directing us as follows:

Do not share information about me with companies other than with GEMB Affiliates, and with Provider and its affiliates and program sponsors (as applicable) for use in connection with this credit program and as otherwise permitted by law. Do not share with GEMB Affiliates information used to determine my eligibility for credit. Do not allow GEMB Affiliates to solicit me for products and services based on transaction, experience or credit eligibility information they receive from GEMB.

#### Important Notes About Your Choice

- Please understand that, even if you opt out as described above, we will continue to share information with the Provider and its affiliates and program sponsors (as applicable) associated with this Account, joint marketing partners and service providers as described in this policy, and as otherwise permitted by law. And we will continue to share information that identifies you, and about your transactions and experiences with us, with GEMB Affiliates.
- If you have a joint account, a request by one party will apply to all parties on the Account.
- We will process your request promptly. However, it may take us several weeks to ensure that all records are updated with your preference. In the interim, you may continue to be included in programs as described above. Also, after your request is processed, you may still be contacted by GEMB Affiliates and/or other companies based on their own information.
- Even if you opt out, we will continue to provide you with billing inserts and mail notices of special offers and new benefits.
- Vermont Residents: If (and while) your billing address is in Vermont, we will treat your Account as if you had exercised the opt-out choice described above and you do not need to contact us in order to opt out. If you move away from Vermont and you wish to restrict us from sharing information about you as provided in this Policy, you must then contact us to exercise the opt-out choice described above.

Our Security Procedures – We maintain physical, electronic, and procedural safeguards that comply with federal standards to guard nonpublic personal information about you. We limit access to personal and Account information to those employees and agents who assist us in providing products and services to you. We also require third parties to whom we disclose nonpublic personal information to adhere to this Privacy Policy and to establish information security procedures.

Your Access to Information – We provide you access to information about your Account by sending you monthly billing statements outlining your transactions, finance charges, and other Account information, and by providing customer service representatives to answer your questions.

How This Policy Applies to You — The examples contained in this Privacy Policy are illustrations only, and are not intended to be all-inclusive. If you decide to close your Account, or become an inactive customer, or if we close or suspend your Account, we will continue to adhere to the privacy policies and practices described in this notice to the extent we retain information about you. We may amend this Privacy Policy at any time, and we will inform you of changes as required by law. You may have other privacy protections under state laws and we will comply with applicable state laws when we disclose information about you. This Privacy Policy applies only to this consumer credit Account with GE Money Bank and does not apply to any other accounts you may have with us, and replaces our previous disclosures to you about our information practices.